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SA

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

ILEC QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME BLUFFTON TELEPHONE COMPANY

QUARTER / YEAR Q4 / 2006

Reporting Month	OCTOBER	NOVEMBER	DECEMBER
Number of Customer Access Lines Provided:			
via Resale	~	~	~
via UNE-P	~	~	~
via Other Methods	23541	23865	24167
Total Line Count	23541	23865	24167
<u>Trouble Reports / Access Line (%)</u> (Objective: < 7%)	0.70 %	0.65 %	0.49 %
<u>Customer Out of Service Clearing Times(%)</u> (Objective: > 85% w/in 24 hrs)	98.78 %	92.21 %	95.76 %
<u>New Installs Completed w/in 5 Days(%)</u>	73.09 %	70.82 %	61.74 %
<u>Commitments Fulfilled(%)</u> (Objective: > 85%)	89.94 %	87.83 %	80.08 %

Explanation for Objectives Not Met:

Does your company use its own switching facilities
to provide services within South Carolina?

YES



NO



Person Making Report / Contact Information: